

## APPENDIX 4 – DELIVERY PLAN

<b>Date 2021</b>	<b>Action</b>
<b>14 July</b>	Board Considers the Review of Waste Services Board Report Briefing Sessions, including: SLT, Call Centre, Ops Team.
<b>28 July</b>	Cabinet Considers the Review of Waste Services Board Report Formally Notify GMCA/Suez of the service change
<b>w/c 2 August</b>	The last two weekly collections of blue and black collections take place in the pilot areas.
<b>5 August</b>	Communications Plan begins. Letter 1 is sent to residents. Operational Support provided to the pilot areas. <b>Start Borough wide Survey</b> on Waste service review
<b>w/c 9 August</b>	Dedicated Phone line opens. All Member Briefing to take place. Follow-up Pilot Area Ward Member Briefings.
<b>August (for 12 weeks/ 4 Collection Cycles)</b>	<b>Start Pilot:</b> 3 Weekly collections takes place – Ridgehill (Monday) Start the consultation across the Borough for the changes to waste.
	3 Weekly collections takes place – Central Hyde (Tuesday)
	3 Weekly collections takes place – Denton (Wednesday)
	3 Weekly collections takes place – Richmond Park (Thursday)
<b>w/c 30 August</b>	Survey Pilot Areas (during Collection Cycles 2-4)
<b>September</b>	Repeat the collection cycles
<b>October</b>	Repeat the collection cycles
<b>3 November</b>	Report back to Board to consider pilot and survey results.
<b>24 November</b>	Executive Cabinet Decision